## CWA GRIEVANCE FORM FOR AT&T OPERATIONS BARGAINING UNIT

Local \_\_\_\_

Grievance Numbers:			
Local	C&T	Company	
Incident Date//_		Grievance filed//	
Grievant(s) Name(s)_		attuid	
Contractual Job Title		NCS Date/_	
ORG	Rate of Pay/Wage Level \$		
Work Location	City/State		
Work Phone # ()	Home Phone # ()		
Steward	Work Phone # ()		
Contract Articles (if an	y)		
		e	
Date Meeting Meeting Requested Held	In Attendance At Meeting	Date of	
Step 1 *	<u>Union</u>	Company	
//			
* Step 1 may be waived or	nly by parties hearing	Step 2 grievances (Art. 9.2).	
*			
Step 2 *	<u>Union</u>	Company	
Step 2 *		Company	
		- ,	
* Step 2 may be waived or	nly by parties hearing		

Grievant's Statement	
(use additional pages if necessary)	
Signature of Grievant	Date
Home Address(Grievant must keep the Union advised of address	changes)
RELEASE OF PERSONNEL AND/OR MEDICAL REC	<u>ORDS</u>
I,, the undersigned, do hereby gra Representatives involved to examine, review and obtain copies, when portions of my personnel and/or medical records maintained by the Compa process a grievance in my behalf.	nt permission for all Union necessary, of any and all ny, which are necessary to
I understand all information and discussions of a personal nature pertaining of same will be held in strict confidence unless otherwise stated by me.	g to these records or copies
SIGNED	DATE/

## I. FACTS

A clear statement of exactly what happened that caused the grievance. True facts, not opinion.
II. RELEVANT CONTRACT PROVISION
Cite the contract provision which is under dispute, or state the past practice which is under debate Cite actual contract language, if possible.
III. COMPANIV POCITIONI
III. COMPANY POSITION
What is the argument <u>against</u> the grievance at prior steps of the grievance procedure?
<u>IV. UNION POSITION</u>
What is our argument <u>for</u> the grievance at prior steps of the grievance procedure?
V. DISCUSSION AND RECOMMENDATION
Why do you feel this case should go to the Third Step and how can the Union best win the dispute
Signed: Local President

The background information should include some reference to the following:

- A. What happened on both sides during the grievance meetings? Grievance forms and grievance meeting minutes will satisfy this request; however, if an important point is made, it should be highlighted.
- B. If there is a past practice involved, describe past practice and cite any previous use of the disputed practice; document it, if possible.
- C. Is bargaining history relevant to the grievance? If so, document this and include it in the file.
- D. In cases where witnesses are of value, you should obtain statements or affidavits from <u>all</u> involved.
- E. Make note of the fact if a grievant or the Local has filed a charge with EEOC, NLRB, FEPC or any other government agency.
- F. Be sure to include all personnel and medical records, if relevant.
- G. In cases involving occupational health and safety, be sure to document all scientific or technical aspects related to the issue. If this requires such things as the testing of hazardous substances, it should be pursued and included in the file.
- H. Make formal request for all information the Local deems relevant to assist in processing the grievance.
- I. Case files need all possible evidence and grievance meeting minutes in order to be complete. Please investigate the grievance fully and include all data and information which you deem necessary and pertinent.